

To Whom It May Concern:

*RE: Anderson Mine Ventilation and Outbye Services Contract
Bundoora Colliery*

Over the last four years Andersons have been installing and maintaining ventilation devices and completing outbye works for Bundoora Colliery. During this time I have found their work to be exceptional. There is a degree of ownership with the work by the crew that I have not experienced with other contracting companies. They are innovative with processes and equipment to fulfil the tasks and regularly "think outside the box" to operate within either budgetary or time constraints. The crew deliver well constructed VCD's and take an immense amount of pride in their work. Their worksites, that are regularly inspected, are neat and tidy indicating a high standard of house keeping and pride in their job site.

The project management on site has been outstanding. The crew is lead by an excellent project manager. He takes great pride in his work and the overall productivity of his team. Due to Damon's extensive knowledge, from a "grasroots" level, his understanding of timeframes required to complete a job is essential in our successful planning. Damon has aided many times in ensuring that the correct tools and products have been ordered for the job, to enable its completion in a timely fashion. He also ensures that the crew understands the context and purpose around the tasks they are asked to complete during the shift and their deadline to complete the task. The project management of the current contract, from a site perspective, has been unproblematic, due to knowledge and skills set of the current project manager. I have every confidence that in my absence from site that the ventilation work will continue without delay due to the exceptional project management.

The current ventilation crew on site have recently exceeded 1,000 days LTI Free. This is an amazing achievement for the crew, Andersons and Anglo Coal. It is due to the Damon's and the crew strong focus on safety that this record could be achieved. I have found that the crews' supervisors have a strong sense of safety and have had, on occasion, the need to stop a job and put in place the appropriate controls. They regularly demonstrate their understanding of their obligations under the legislation. I regularly receive from the crew JRA's for complicated tasks that have been well thought out and appropriate for the job.

Not only does that crew have an admirable safety record, but the company also offers many other products and services. I am a regular customer to the AMS fabrication division with the need to manufacture various items on site. They also offer high quality fabricated VCD's (doors, overcasts etc), and I have no doubt in my mind that the item meets it's designed over pressure rating.

Kind Regards,

Verity Gannon - 30/03/2010.

Verity Gannon
Ventilation Engineer
Bundoora Colliery